



INCAS  
TRAINING



PRESS LEARN TO CONTINUE

# MICROSOFT DYNAMICS 365 GUIDES HOLOLENS 2 – TRAINING

DYNAMICS 365

GUIDES TRAINING:

**LEARN THE FUTURE**

**OF WORK WITH**

**MICROSOFT DYNAMICS**

**365 GUIDES**

**AND HOLOLENS 2.**

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## AGENDA

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Introduction  
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Why INCAS Training?

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# 06



### Technical requirements and equipment

We create the conditions for you to learn, try out and practice under realistic conditions.

- | Prerequisite for participation
- | Provision of a HoloLens 2
- | Hardware and software installation
- | Capsule coffee machine as test object

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# 08

### Training content

- | Presentation of Microsoft Dynamics 365 Mixed Reality
- | Presentation of Dynamics 365 Remote Assist
- | Creation of the first guide as an author
- | Performance data analysis

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Achieved goals  
after the training

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Credentials




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# MICROSOFT DYNAMICS 365 GUIDES WITH HOLOLENS 2

Learn about the future of work with Microsoft Dynamics  
365 Guides and HoloLens 2.





Experience innovation for yourself: In this one-day hands-on workshop, we'll show you how to create a mixed reality work environment on HoloLens 2 in Microsoft Dynamics 365 Guides effectively augmenting reality. This tool helps employees in your organization to learn, communicate, and collaborate more effectively. With your knowledge of these solutions, you'll lead your industry into the future by improving learning of training processes.

## Schedule 2023

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07/21/2023	<b>Duration</b>	
08/18/2023	1 day (9:00 am – 04.30 pm)	<b>Included</b>
09/22/2023		Nespresso capsule coffee
10/20/2023	<b>Price net</b>	machine
11/17/2023	€ 790,00 plus VAT	(for the practical exercises)
12/15/2023		

### Optional

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**Rental fee Hololens:**

€ 420,00 plus VAT for 4 weeks incl. shipping (Hin) within DE, return shipping takes place with LiveOnline participation by the contractor

Register



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# TECHNICAL REQUIREMENTS AND EQUIPMENT

We create the environment for you to learn, try out and practice under realistic conditions.

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## 01

### **Prerequisite for participation**

For the training, we assume professional handling of Windows 10 as well as knowledge of simple administrative handles. Beyond that, you do not have to fulfill any special requirements for participation. Neither prior knowledge of Dynamics 365 nor experience with HoloLens 2 is required.

A Windows 10 PC, a HoloLens 2 and a training object, the coffee capsule machine as a physical workpiece, on which Guides will be practically applied, are required for participation.

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## 02

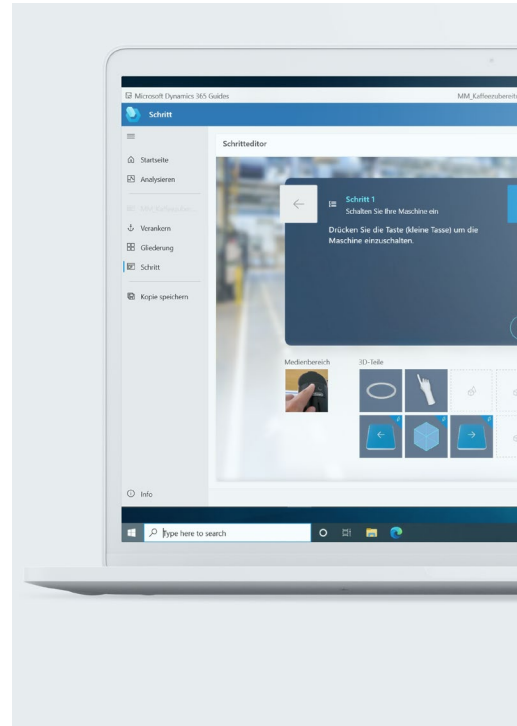
### **Provisioning of a HoloLens 2**

If a HoloLens 2 is not available, we offer you through a partner to rent a HoloLens for the duration of the training and a total period of four weeks. This enables you to continue working and practicing with the device after the actual workshop. If required, the HoloLens 2 will be delivered to the address of your choice after booking the training. It is insured for the specified period and can be used freely. After the four weeks have elapsed, the device will be returned to you with the enclosed return voucher in the existing outer packaging.

# 03

## Hardware and software installation

A PC with the current Windows 10 version is required. A Dynamics 365 Guides installation instruction will be provided. If you are using your own HoloLens 2, the permissions to install and manage HoloLens are required. Dynamics 365 Guides is installed on the HoloLens via the Store. Optionally, INCAS provides you with a HoloLens 2 as well as a notebook with a pre-installed Dynamics 365 Guides training environment.



Your exercise environment for training

# 04

## Capsule coffee machine as a test object

In order to provide all participants with the same training environment, INCAS will provide you with a Nespresso capsule machine, which will be sent to you as a new item before the training (De Longhi Nespresso capsule machine).

The Nespresso capsule machine remains with you after the training, so that you can reproduce the exercises from the training at a later time and you can create new step-by-step instructions. It is an integral part of the training.



A close-up, low-angle shot of a Microsoft HoloLens 2 headset. The device is dark grey with a black fabric strap. A translucent digital overlay is visible in the lower right corner, showing a list of tasks. The background is dark and out of focus.

## WORKSHOP CONTENT

### 01

#### **Introduction to Microsoft HoloLens 2**

Get a basic overview of features, tips, and tricks for using Microsoft HoloLens 2.

Set up useful features like the Windows Device Portal or using Mixed Reality Capture to get a live preview right on your PC.

### 02

#### **Introducing Microsoft Dynamics 365 Mixed Reality**

Get a glimpse into the world of Microsoft Dynamics 365 Mixed Reality.

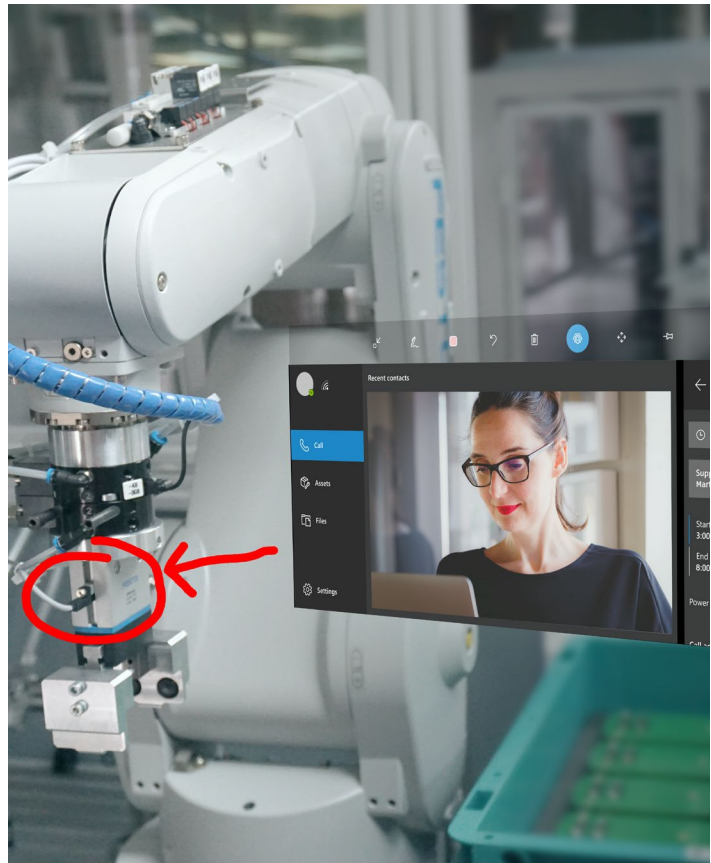
## Anleitung

Aktuell

Alle

FirstGuide	19.05.2021 13:35
LH_Erste Schritte	24.06.2021 12:31
LH_Kaffeezubereitu	24.06.2021 13:38
MM_ErsteSchritte	24.06.2021 12:31
MM_Kaffeezubereit	30.06.2021 06:50
test123	31.05.2021 08:36





Remote Assist

## 03

### Introducing Dynamics 365 Remote Assist

Set up the Remote Assist app in interaction with Microsoft Teams.

Get a hands-on demonstration of various cross-hardware remote assist scenarios.

## 04

### Dynamics 365 Guides – Administration as Admin

Learn step-by-step how to acquire guides via the Microsoft 365 Admin Center and install them via Power Platform.

Get a demonstration of how to configure and manage each user.

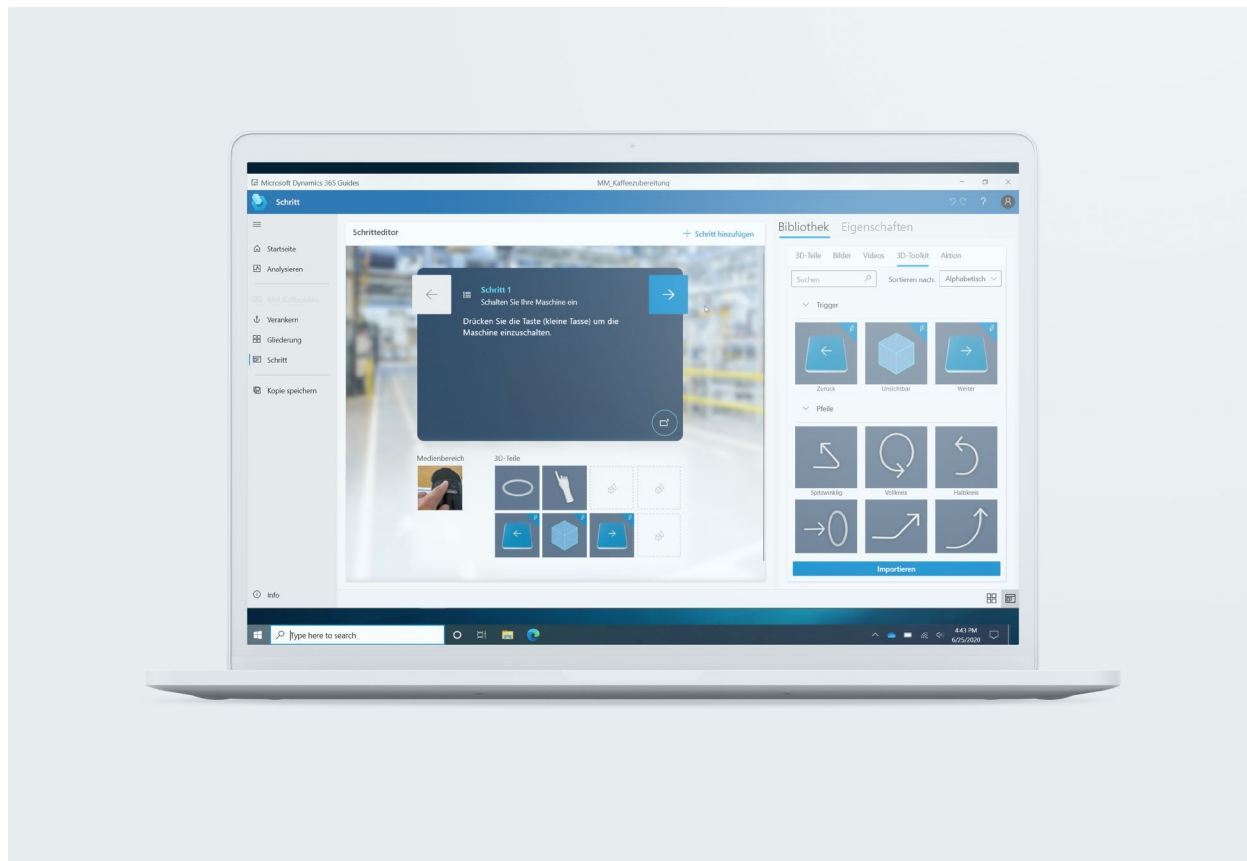
## 05

### Creating your first guide as an author

Create step-by-step instructions using the Microsoft Guides application on your computer.

Learn how to optimally set the anchoring of the real world holograms.

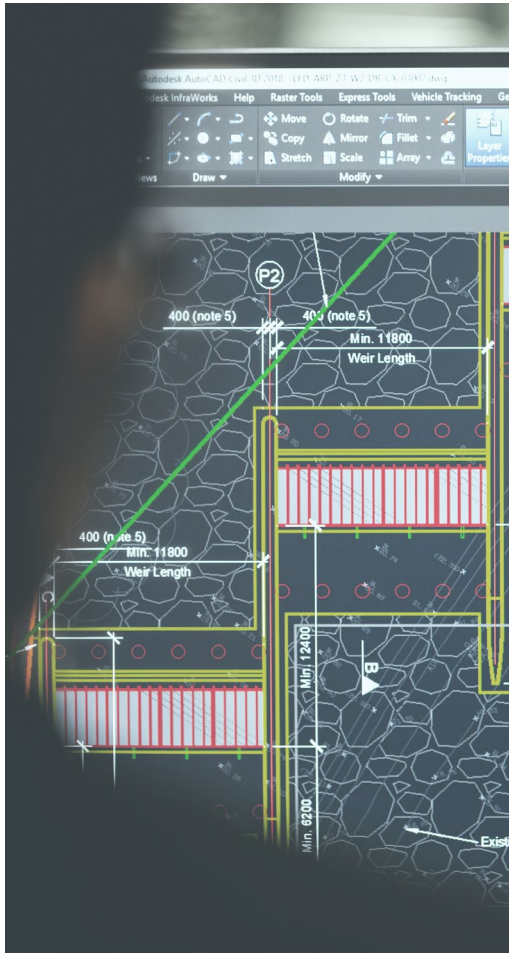
Link the interactive content to real-world objects in "Author" mode on Microsoft HoloLens 2. Gain insight into the development of detailed work instructions by inserting photos, videos, actions, triggers and importing your own 3D models. Link interactive content to real-world objects in "Author" mode on Microsoft HoloLens 2.



## 06

### Dynamics 365 Guides - Use as operator

Take on the role of operator and run your created guide. Learn how to use voice commands or run the guides in offline mode.



CAD Convert

## 07

### Working with 3D models

Get a hands-on demonstration of converting 3D data (CAD) to polygon data for HoloLens 2 and Microsoft Guides.

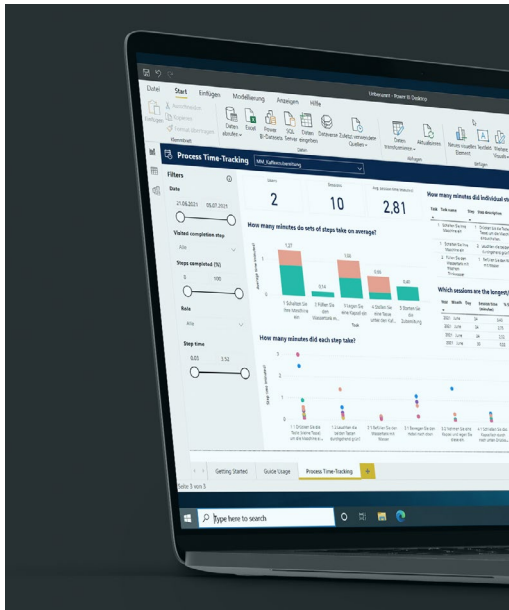
Learn how to optimize your 3D data for HoloLens 2.

## 08

### Analyzing performance data

Use the Power BI desktop app to analyze data from Microsoft Guides.

Set up the Power BI Report Template for Microsoft Dynamics 365 Guides to identify training needs and optimize your workflows.



Power BI Report



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## WHY INCAS TRAINING?

INCAS Training is a popular partner for the industry when it comes to professional IT training since 1998. As a Microsoft Gold Certified Partner from the very beginning, we offer cross-technology and solution-oriented training that generates sustainable and applicable knowledge. Solving complex requirements often requires more than one tool: As an Autodesk, Unity and Unreal Engine training partner from the very beginning, we know the requirements in industry, corporations and medium-sized businesses.

For us, learning is the mirror image of teaching. Good teaching by dedicated trainers always leads to success.

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## ONLINE TRAINING FROM INCAS TRAINING

**INCAS Training is a Microsoft Learning Partner and market-leading provider of immersive technology training.**



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## GOALS ACHIEVED AFTER TRAINING

**YOU UNDERSTAND THE HANDLING  
CONCEPT OF HOLOLENS 2**

**YOU CAN INSTALL MICROSOFT  
GUIDES AND UNDERSTAND THE  
INTEGRATION IN DYNAMICS 365**

**YOU CAN CREATE YOUR OWN  
INSTRUCTIONS IN GUIDES**

**YOU HAVE AN INSIGHT INTO THE  
POSSIBILITIES TO CUSTOMIZE  
GUIDES TO YOUR NEEDS**

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## CONTACT PERSON



Kundenzufriedenheit steht bei mir an oberster Stelle. Weiterbildung ist Vertrauenssache. Ich möchte unsere Kunden und deren Prozesse kennenlernen und ihre Anforderungen verstehen. Denn nur so können wir bei INCAS werthaltige öffentliche Trainings oder gemeinsam mit dem Kunden einen maßgeschneiderten Workshop planen.

**Stephan Otten**  
Geschäftsführer

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Gute Planung und gute Vorbereitung sind die beste Voraussetzung für ein gelungenes Training. Wir müssen die Kundenwünsche kennen und erarbeiten gemeinsam dem Kunden und dem Trainer die perfekte Lösung. Wir überlassen nichts dem Zufall.

**Silvia Greve**  
Key Account Managerin

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[Send email](#)







Credentials HoloLens Training

**Although I have been using the HoloLens2 for over a year, I was able to expand my knowledge by a lot.**

Lisa H., Kennametal Produktions

**Now I can create worlds!**

Johannes P., Daimler AG

**Very good training program, very good presentation.**

Michael V., BeerTec LLC

**Thank you for the comprehensive intensive course.**

Marcus S., Diehl Defence



[www.incas-training.de](http://www.incas-training.de)

Register



INCAS  
TRAINING

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